

9700 HMS

Introducing

a Powerful System  
hotels, resorts, casinos, cruises and restaurants  
with Proven Results



micros  
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LES 9000  
large enterprise solution

**The MICROS 9700 HMS Hospitality Management System offers you the ultimate point-of-sale (POS) system for your hotel, resort, casino or restaurant. Combining flexibility, advanced technologies, practicality, compatibility, reliability and advanced reporting features, it will make even your most complex operations run smoothly. This single system linking POS transactions, back office functions and front desk operations will enable you to manage your business better, increase the productivity of your staff and improve guest satisfaction. After all, service is paramount in the hospitality industry. We think you'll see the 9700 HMS is paramount to good service.**



## expect seamless integration

Your business has many faces – multiple revenue centers, restaurant operations, convention services, the bar, room service, the health club, banquets, the retail shop and more. The 9700 HMS integrates all of the different parts of your business into one powerful system. Developed by our team of seasoned hospitality professionals and cutting edge information technology veterans, this system enhances the free flow of information and delivers it the way you want it. As you would expect from MICROS, the 9700 HMS interfaces seamlessly with your Fidelio or other Property Management System (PMS), Video Security Systems (VSS), Liquor Dispensing System, Food and Beverage, Inventory Management, Loss Prevention, Payroll, Gaming System, Credit Cards and other guest services.

## access to advanced reporting

Strong reporting is your most valuable tool for running your business. This is how decisions are made. The 9700 HMS gives you up-to-the-minute customized reports in real-time so you can make adjustments throughout the day to decrease labor costs and improve sales.

## advanced technology leads to higher performance

Each module of the MICROS 9700 HMS has been built as a native Windows® application specifically designed to leverage the expanded power, built-in security of the full-featured, proven Microsoft®

**The 9700 HMS is equipped with a wide range of tools that help you and your staff keep service standards high, improve guest satisfaction and increase revenue.**

Windows® NT operating system. Utilizing leading edge technology: Distributed Component Object Model (DCOM) and ActiveX, stateless application architecture, in this multi-threaded, multi-tasking environment, there's no mistaking its abilities.

## we eliminate any point of failure

The 9700 HMS offers an Enhanced Backup and Takeover strategy (EBUTO). If your system is turned off or damaged, the MICROS 9700 HMS's data and operational redundancy options will ensure your information and business is protected. The back-up PC provides a complete set of current back-up totals and allows you to resume operation in seconds without loss of data or interfaces.

## Hardware

### eclipse pc workstation

- A stand-alone PC with touch screen that allows you to run other software packages on the workstation concurrently with POS operations.

### hand-held touchscreen terminals

- The ultimate in flexibility, hand-held touchscreen terminals allow your servers to take orders directly at tables or at any location.

**The 9700 HMS gives you the power to improve quality – everywhere. Guest standards are constantly changing. This system gives you the flexibility to change with them by providing you with the tools you need to act quickly and efficiently on the demands of your guests.**

### **user workstation/3**

- © Its attractive, low profile design is both low-maintenance and durable. This system was also designed for fast, flexible and efficient depot maintenance.

### **keyboard workstation**

- © A weatherproof POS, it provides quick tendering, limited menu applications for condensed menu offerings, LAN connectivity and 100-key design.

## **a scalable, innovative solution for today's demanding hotels, resorts, casinos, cruises and restaurants**

What makes the 9700 HMS so effective is its flexibility and reliability. Ready to meet the demands of your size, your standards, your staff and your guests, the 9700 HMS provides you with the best POS the industry has to offer so you can provide your guests with the best service you have to offer. There isn't another POS system on the market that can compete with the functionality of 9700 HMS. Its integration with other information systems provides you with more flexibility and control over your enterprise than has ever been available in the past. And with the largest distribution and support network in the hospitality industry, MICROS provides you with the support you need. The bottom line is the MICROS 9700 HMS offers you everything you need exactly how you need it, which makes life in the hospitality industry just a little more...hospitable.





The 9700 HMS is the easiest system to learn, use and maintain in the hospitality industry today. It's extremely user-friendly and will help you impact revenues through tighter control over your sales operation and fast, reliable functionality in the field. With this system, your employees will spend less time focused on a computer and more time focused on customers. It's the most comprehensive POS system on the market from the most experienced company in the marketplace.



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